

redBus Ticket - TSAD72440127

1 message

redBus <no-reply@redbus.in>
To: hariramavarma@gmail.com

Sat, Sep 16, 2023 at 4:02 PM

redBus Ticket InformationErnakulam-Chennai on Sunday, October 1,
2023Ticket Number: **TSAD72440127** | PNR No: **27125**

Hey Hari Rama Varma,

redDeals **₹ 460.00****Hurray!! You have saved Rs 460.00
on this booking****TOTAL SAVINGS ₹ 460.00****Ticket Details**

Journey Date and Time

01/10/2023, 07:00 PM

Travels

YAS TOURS AND TRAVELS
Volvo Multi Axle A/C Sleeper I-Shift
B11R (2+1)
8943672474

Ticket Price

Rs. 4807.0
(inclusive of GST)

Boarding Point

Ernakulam
Vytila
Near Co-operation Building vytila
Landmark: Near Co Operation Building
Vytila
8138002474
8138002474

Dropping Point

Chennai
Near Toll ECR Jn.
DROPPING DATE & TIME:
02/10/2023, 07:30 AM

Passenger Details

Hari Rama Varma
39Yrs, MALE

Seat no

5LDB



Cancellation policy

Your current cancellation charges according to the cancellation policy is highlighted below

Cancellation time	Cancellation charges
Before 30th Sep 01:30 PM	Rs. 460.0 (10%)
After 30th Sep 01:30 PM & Before 1st Oct 01:30 AM	Rs. 690.0 (15%)
After 1st Oct 01:30 AM & Before 1st Oct 07:30 AM	Rs. 2300.0 (50%)
After 1st Oct 07:30 AM & Before 1st Oct 10:30 AM	Rs. 4600.0 (100%)
After 1st Oct 10:30 AM & Before 1st Oct 01:30 PM	Rs. 4600.0 (100%)

- Cancellation charges are computed on per seat basis.
- For Group bookings, cancellation of individual seats is not allowed.
- Note: Cancellation charges mentioned above are excluding GST.

How to cancel your ticket on redbus app

Go to my bookings and choose the journey and cancel the ticket

Booking Policies



Child passenger policy

Children above the age of 5 will need a ticket



Luggage policy

1 pieces of luggage will be accepted free of charge per passenger. Excess items will be chargeable



Pets Policy

Pets are not allowed



Need help? **redBuddy** is here for you!



24x7 support



Quick Resolution



Multilingual

CHAT WITH REDBUDDY

Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel.

View Guidelines: <https://bit.ly/redbus-guidelines>

Terms and conditions

1. redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with many bus operators.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.

2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.

3. Passengers are required to furnish the following at the time of boarding the bus:

- (1) A copy of the ticket (A print out of the ticket or the print out of the ticket e-mail) e-mail).
- (2) A valid identity proof

Failing to do so, they may not be allowed to board the bus.

4. Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will refund the differential amount to the customer upon being intimated by the customers in 24 hours of the journey.

5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an

informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.

6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of www.redBus.in
7. Grievances and claims related to the bus journey should to be reported to redBus support team within 7 days of your Travel date.
8. Cancellation of this ticket is **NOT** allowed after bus departure time.