



DIGITAL LIFE

SHIPMENT SOLUTIONS PRIVATE LIMITED
1st Floor,Sree Didhi Vinayak Apartment,
Ernakulam South,Illam Road,
Kochi,Ernakulam,
Kerala-682016,India

Original for Recipient

Account Number : 900090205295
GST Bill Number :C32E232400044315
Document Number : 527000184602
Bill Date : 01-Aug-2023
Invoice Date : 02-Aug-2023
Due Date : 03-Aug-2023
Security Deposit : ₹ 11,000.00

Place of Supply: 32 Kerala

Connectivity Services

GST Registration Number: 32AAXCS7126B1ZB

Organisation PAN : AAXCS7126B

PO Number : Not Available

Invoice Reference Number : aa1c2b3c92492c24bcb1c062cd64a7c16fdc964b8c686e8d956278ee48ca1db3

Bill from 01-Jul-2023 to 31-Jul-2023

Refer following pages for details of charges

| | | | | | |
|----------------------|-----------------------------|-------------------------|----------------------|---------------------|----------------|
| Payment Received (₹) | TDS Deducted / Reversed (₹) | Previous Adjustment (₹) | Previous Balance (₹) | Current Charges (₹) | Total Dues (₹) |
| -3,062.10 | 0.00 | 0.00 | 0.00 | 8,599.86 | 8,599.86 |

| | Amount(₹) |
|-----------------------------------------------|-----------------|
| 1 Periodic Charges | 4,975.00 |
| 2 Usage Charges | |
| Off-Net / Premium / ISD & IR Calling | 1,356.00 |
| SMS | 0.00 |
| 4G DATA/WiFi | 957.02 |
| 5G DATA | 0.00 |
| VAS | 0.00 |
| 3 Other Periodic Charges | 0.00 |
| 4 One Time Charges | 0.00 |
| 5 Current Month Discount / Credit / Debit | 0.00 |
| 6 Total Value of Charges | 0.00 |
| 7 Current Taxable Charges | 7,288.02 |
| 8 Taxes | |
| CGST (9%) | 655.92 |
| SGST (9%) | 655.92 |
| 9 Bill Discount including Tax | 0.00 |
| 10 Security Deposit Charged | 0.00 |
| 11 Security Deposit Returned | 0.00 |
| 12 Waivers | 0.00 |
| Current Month Charges (7+8+9+10+11+12) | 8,599.86 |

Payment Options



JioPay

Register with JioPay and get additional benefits.*

*Details under Important Information JioPay

JioAutoPay



ACH - (Direct Debit)

To set ACH mandate on your bank account get in touch with your Relationship Manager.



Standing Instructions (Credit Card)

Set JioAutoPay on your Credit Card. To register visit www.jio.com/business/ and scroll down on the home page and click on Register for autopay of invoice by credit card.

JioDigiPay



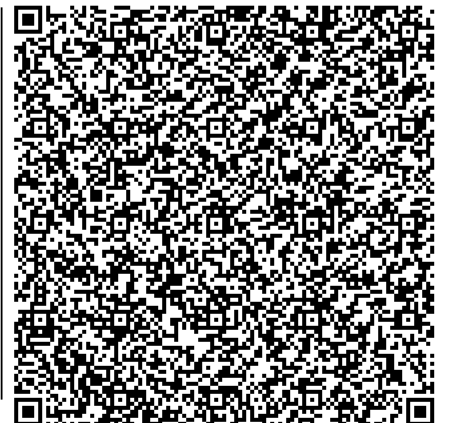
Selfcare Portal

Pay bills using credit/debit card/netbanking/ e-wallets/UPI on www.jio.com/business/



NEFT/RTGS

You can do NEFT/RTGS payments/transfers by using Virtual A/C Code RJIO900090205295, IFSC Code YESB0CMSNOC



GSTIN: 32AABCI6363G1ZS PAN: AABCI6363G

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5
Rasta, Ambawadi, Ahmedabad-380006, Gujarat,
India CIN: U72900GJ2007PLC105869

State Office: Reliance Jio Infocomm Limited
Pukalakkattu Kariyattu Tower,
Ground, 1st, 2nd & 3rd floors,Near Yathri Nivas,
NH-47 Road, Mamangalam, Palarivattom P.O. Cochin
Kochi 682025 Kerala

Gst Registered Office:
Vytila
1st 29/1338a Chandrika Chambers S.a
Road,vytila
Pincode: 682019 Ernakulam

**Terms and Conditions****Tariff & Plans**

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit.
- As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / - 1 second, traceable to an appropriate time reference.
- For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- No migration fee is chargeable for changing tariff plan.
- No charge will be levied for any service without your explicit consent.
- In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.

DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS. To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS from selected categories only, SMS 'START <preferred category no.>' to 1909. Categories and associated numbers are:
1-Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;
3-Education; 4-Health; 5-Consumer Goods / Automobiles;
6-Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

Service Accounting Codes (SAC)

| SAC Code : Services | SAC Code : Services |
|-----------------------------|---------------------------------|
| 998412 : Fixed Line Charges | 998431 : Digital VAS Charges |
| 998413 : Mobile Charges | 998432 : Online Music Charges |
| 998419 : VAS Charges | 998433 : Online Video Charges |
| 998422 : Data Charges | 998439 : Online Content Charges |

6 Months Balance

| Sr. No. | Document Number | Invoice Date | Charges (₹) | Adjustment (₹) | Amount paid (₹) | TDS Deducted (₹) | Balance Amount (₹) |
|--------------|-----------------|--------------|-----------------|----------------|-----------------|------------------|--------------------|
| 1 | 534000191769 | 01-Jul-23 | 3,062.10 | 0.00 | 3,062.10 | 0.00 | 0.00 |
| Total | | | 3,062.10 | 0.00 | 3,062.10 | 0.00 | 0.00 |

Payments Received

| Sr. No. | Document Number | Payment Date | Transaction Mode | Amount (₹) |
|--------------|-----------------|--------------|------------------|-----------------|
| 1 | 534000191769 | 03-Jul-23 | Netbanking | 3,062.10 |
| Total | | | | 3,062.10 |

Reach Us

Call 199 (from a Jio number) or 1800-88-99333 (from other networks) | Write to enterprisecare@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Charges

- Overdue charges bills more than ₹200 : ₹100 or 2% of bill p.m., whichever is higher.
- Any disagreement on charges levied should be informed within 60 days from the date of bill, failing which all charges will be considered valid.
- In the event of non-payment, part payment or late payment of the outstanding amount by the due date, RJIL reserves the right to disconnect services as per TRAI regulations.
- Any unallocated payments shall first be adjusted towards Security Deposit, if applicable.

Complaints & Service Requests

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9333 from other networks to register your service request / complaint.

Appellate Authority

In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.ker@jio.com, Telephone number: 1800-889-3999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, 32/2552-C, Second floor,

Pukalakkattu Kariyattu Tower, Near Yathri Nivas NH 47 Road, Mamangalam, Palarivattom P O

Kochi 682025 Kerala

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

Other Information

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- Restoration of mobility services will be done after payment realization only.
- No cheque payment will be accepted against Enterprise wireless services.
- TDS Certificate to be submitted within 30 days of filing statement of deduction of tax as per the provisions of Income-tax Act, 1961 read with Income-tax Rules, 1962. Non-adherence will lead to the reversal of the TDS amount posted, leading to service restriction in case outstanding is not cleared.



DIGITAL
LIFE

Taxes

| Sr. No. | Description | Charges | CGST | SGST | Amount (₹) |
|----------------|--------------------|----------------|-------------|-------------|-------------------|
| 1 | This month charges | 7,288.02 | 655.92 | 655.92 | 1,311.84 |



Periodic Charges & Usage

| Sr. No. | Service Id | Periodic Charge Amount | Usage Amount | 4G Data / WiFi | 5G Data | Voice | Video | SMS | VAS |
|--------------|------------|------------------------|-----------------|----------------|-------------|-----------------|-------------|-------------|-------------|
| 1 | 9072392399 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 2 | 9072392396 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 3 | 9072392303 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 4 | 9072392377 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 5 | 9072392304 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 6 | 9072392394 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 7 | 9072392384 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 8 | 9072392307 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 9 | 9072312913 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 10 | 8129602306 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 11 | 9072312914 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 12 | 8129602305 | 199.00 | 45.00 | 0.00 | 0.00 | 45.00 | 0.00 | 0.00 | 0.00 |
| 13 | 9072001023 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 14 | 9072392302 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 15 | 9072392301 | 199.00 | 723.00 | 0.00 | 0.00 | 723.00 | 0.00 | 0.00 | 0.00 |
| 16 | 9072392305 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 17 | 9072392367 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 18 | 9072392311 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 19 | 8129602304 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 20 | 9072392391 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 21 | 8129602307 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 22 | 8129602303 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| 23 | 9746987684 | 199.00 | 271.94 | 169.94 | 0.00 | 102.00 | 0.00 | 0.00 | 0.00 |
| 24 | 8129602301 | 199.00 | 1,273.08 | 787.08 | 0.00 | 486.00 | 0.00 | 0.00 | 0.00 |
| 25 | 8129602302 | 199.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| Total | | 4,975.00 | 2,313.02 | 957.02 | 0.00 | 1,356.00 | 0.00 | 0.00 | 0.00 |

Other Periodic Charges

| Sr. No. | Service Id | Amount(₹) |
|--------------|------------|-------------|
| 1 | 9072392377 | 0.00 |
| 2 | 9072392384 | 0.00 |
| 3 | 9072392307 | 0.00 |
| 4 | 9072312913 | 0.00 |
| 5 | 8129602306 | 0.00 |
| 6 | 9072392302 | 0.00 |
| 7 | 9072392301 | 0.00 |
| 8 | 9746987684 | 0.00 |
| 9 | 8129602301 | 0.00 |
| 10 | 8129602302 | 0.00 |
| Total | | 0.00 |